**Email : Geethaasrinivass@gmail.com**

**Linkedin Profile : https://www.linkedin.com/in/geetha-sri-chippada-8a0b15190/**

**Geetha Sri Chippada Mobile No: 7780440720**

**Professional Summary**

* Software professional with **7 years** of experience in pharmaceutical industry and information technology. My skills include Product Management, Agile Methodologies, LIMS, Databases and Requirement Analysis in design, Development and Implementation of **Web-based client/server applications** using Microsoft Technologies.
* In my current role as a Team Lead, I lead 17 engineers responsible for enterprise applications such as LIMS, DMS for our clients globally. With my experience of executing both business requirements & task prioritization, I continue to deliver on multiple projects while managing support operations flawlessly. I excel at stakeholder management and Cross functional communication.
* Hiring, Coaching and mentoring on enterprise applications (LIMS,DMS)
* I have 5 years hands on experience in agile methodologies and I am a **Certified Scrum master**.
* I have worked and implemented the agile methodologies on LIMS and DMS projects (almost 40 projects).
* Manage each project scope and timeline /co-ordinate sprints, setup retrospective meetings and daily stand-up.
* Coach team members in agile frame works, facilitate internal communication and effective collaboration and be the point of contact for external communications with customers or stake holders.
* I work with product owners to handle backlogs and new requests, resolve conflicts and remove obstacles that occur, help teams implement changes effectively and ensure deliverables are up to quality standards at the end of each sprint.
* Experience working with Microsoft’s ASP.net especially using C# language and Strong hands on SQL.
* Strategic reference for collecting of Software change requests from clients and implementing them post live production.
* Monitor everyday activities of systems and provide required support. Able to debug the production issue quickly and provide the root cause analysis with resolution for the issue.

**Technical Skills & Software Tools**

Web Technologies : ASP.Net, ADO.Net

Programming Languages : C#.NET

Databases : SQL Server 2012, 2014

GUI Tools : MS Visual Studio 2005/2010/12/2017

Tools : TFS, JIRA

**Key Skills**

LIMS , Business & Functional analysis, Product Management, Agile/Scrum, Cross functional leadership, Client relationship Management, Incident Management, Change Management

**Professional Experience**

**Team Lead:**

Caliber Technologies Private Limited

Jul 2019 – Nov 2021

* Responsible for end to end delivery of enhancements to more than 60 customers which mainly include the activities: **Requirement Initiation, Plan, Monitor and control & close** the project as per the **scope, Budget & timelines**.
* Designed and developed software solutions for various projects by evaluating client needs, analyzing requirements, studying systems flow, investigating problem areas and developing desired Solutions.
* Implemented standard **Change management** (CAB) approach and delivery channels for addressing change requests to existing clients.
* Create, manage, and coordinate the execution of Change Requests through Change Management process and the Change Advisory Board (CAB) meetings
* Responsible for **User Requirements Specification** & providing **Functional specification** documents.
* Main point of contact for clients with reference to Troubleshooting.
* I play a key role in the overall estimation of work requirements to provide the right information on project estimations to Tech Leads and Project Managers.
* I assist with internal and external communication, improving transparency, and streamlining information
* I collaborate with Sales and Product departments in providing report analysis of customer behaviour trends and user experience of each quarter
* I conducted weekly workshops for 10+ clients to explain product features and respond to immediate needs

**Jr. Software Engineer to Sr. Software Engineer Level 1**

Caliber Technologies Private Limited

May-2015 – Jul 2019

**Education**

**Jawaharlal Nehru Technological University, Kakinada**

Bachelor of Technology -Computer Science -2009-2013

**Recognitions:**

* Recognized for consistent success in developing the processes and procedures to streamline service & Support operations.
* Best team player award for effective execution and timely delivery of the projects.
* Received many appreciations from Pharma Clients on the ticket deliver and strong leader ship skills.
* Received appreciation on new process implementation on incident and change management delivery.

**Declaration**

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

**GeethaSri.ch**